



# MANUALE QUALITÀ & AMBIENTE LEADERSHIP

Sez. 5 - Rev. 0

Data 12/02/2019

Pagina 1 di 1

Redatto (GQ)

Verificato (DG)

Approvato (DG)

## INTEGRATED POLICY FOR QUALITY, HEALTH AND ENVIROMENTAL

Carrozzeria Chinetti, in line with the corporate objective of continuous improvement, considers the customer satisfaction and the efficiency of work processes as essential factors for competitiveness and the success of the company. Added to these the protection of the environment, safety and health of the workers.

The following objectives are therefore established at the corporate strategy level:

- systematic search for customer satisfaction;
- continuous adaptation of company capabilities to market needs;
- enhancement of human resources;
- reduction of errors, shortcomings and other undesirable factors;
- compliance with scheduled times;
- reduction of non-productive times;
- compliance with the applicable legal provisions and other requirements regarding health and safety at work, environmental aspects and quality.
- reduction of residual risks for the health and safety of personnel through the development and implementation of appropriate training programs, the adoption of work instructions and the use of appropriate operational measures and equipment
- limit the use of hazardous or non-biodegradable substances and reduce waste production in terms of volume / danger, as well as emissions of pollutants into the atmosphere and noise emissions
- pursue water, energy and non-renewable natural resources savings, aiming for maximum efficiency of the photovoltaic system.
- involve Suppliers in the process of continuous improvement of products and services and, when possible, favor qualified suppliers who ensure materials and services in line with the objectives of safeguarding the Environment

To achieve these objectives, it is necessary:

- establish and maintain an effective quality and environmental management system, intended as a tool for optimization and continuous improvement, compliant with UNI EN ISO 9001: 2015, UNI EN ISO 14001: 2015 and Legislative Decree 81/2008 certified by an accredited body.
- carry out a systematic monitoring of the activities carried out and the results obtained to verify their effectiveness and highlight their shortcomings;
- consequently, implement systematic improvement programs for quality and the environment, each time quantifying the objectives to be achieved at the operational level.

The General Manager is responsible for ensuring and supporting the implementation of this policy, assuming its leadership; for this purpose he must promote, among other things, the necessary awareness-raising and training initiatives.

Each department manager must answer, within his / her sphere of competence, to achieve the established objectives. Any problem that cannot be solved at the level of the specific function must be reported to the General Manager.

All personnel are called to contribute to the implementation of this policy, aware of the importance it has for the affirmation of the Company.

The implementation of this Policy and the achievement of the objectives set will be carefully and systematically verified by the Management.

12/02/2019

The General Manager

  
CARROZZERIA CHINETTI S.R.L.